

AUGUSTINE AMURA

PROFESSIONAL PROFILE

Augustine Amura is a results-driven Information Technology professional with over fifteen years of progressive experience in systems analysis, network infrastructure design, and cybersecurity within the higher education sector. He currently serves as Systems Analyst and Head of Systems and Network Infrastructure at the University of Energy and Natural Resources (UENR), where he leads the planning, implementation, and management of enterprise IT systems that support academic and administrative operations.

He has a proven track record of designing and deploying secure, scalable, and resilient network architectures, including campus-wide wireless systems and fiber infrastructure expansions. His expertise spans network engineering, server administration, virtualization, cloud computing, and cybersecurity, with hands-on experience in configuring routers, switches, firewalls, and VPNs using industry-standard technologies such as Cisco and Huawei platforms.

Augustine has successfully implemented business continuity and disaster recovery strategies, ensuring high availability and data integrity across institutional systems. He is highly skilled in managing Windows Server environments, Linux/Unix systems, Active Directory, DNS, DHCP, and enterprise backup solutions. His ability to integrate open-source and enterprise technologies has contributed to cost-effective and efficient IT service delivery.

Beyond technical expertise, Augustine is an effective leader and collaborator, having supervised major infrastructure projects and provided strategic direction for IT operations. He has contributed to institutional development through committee service. His role in enhancing digital services at UENR includes managing web platforms, email systems, and user support services for both staff and students.

He holds a Master of Science in Information Technology from Kwame Nkrumah University of Science and Technology (KNUST), a Bachelor of Science in Computer Science from the University of Ghana, and a Higher National Diploma in Computer Network Management. He has also earned several professional certifications and completed advanced training in cybersecurity, network infrastructure, and systems administration.

Augustine is a member of the Institute of ICT Professionals Ghana and the Internet Society (ISOC). He is passionate about leveraging technology to drive innovation, improve service delivery, and support organizational growth. His strengths include analytical thinking, problem-solving, adaptability, and a commitment to continuous learning in a rapidly evolving technological landscape.